

Nicholas J. Balogh

<nick@nickbalogh.net>

My work experience is focused in the fields of information technology, computer networking, network design/architecture, and broadcast engineering, with additional interest in public policy and objective analysis of pending legislation, the U.S. legal system, and related topics. In May 2011, I completed my Bachelor of Arts degree with an emphasis in Interdisciplinary Studies at the University of Missouri.

Experience

Network Operations Center (NOC) Technician, Contegix LLC; St. Louis, Missouri—**June 2015–February 2016**

I assisted in monitoring over a thousand managed Linux and Windows systems and other networked devices via Uchiwa and Nagios, and also responded to customer questions and problem reports via phone and by tickets through the Ubersmith ticketing system. I escalated deeper issues to engineers on staff, including time-sensitive outages, in a fast-paced environment.

Assistant to the President and CEO, Rural Policy Research Institute, University of Missouri; Columbia, Missouri—**August 2007–August 2014**

Here I assisted RUPRI's President and CEO Charles W. Fluharty in working on public policy analysis involving, among others, research relating to rural people and places for the U.S. House of Representatives, Congress, and the Executive Branch, as well as international public, private, and philanthropic organizations. This position entailed taking extensive “real-time” dictation and typing verbatim e-mails, PowerPoint presentations, and documents.

Technical Support Specialist, Email and Collaboration Services, IBM Global Technology Services; Columbia, Missouri—**September 2011–April 2012**

I was part of a team responsible for supporting a client with a massive I.T. infrastructure comprised of approximately >100,000 Lotus Notes e-mail users. I worked on higher-tier administrative requests such as user name changes, group mailbox creation, database replication, and server monitoring. Further, as part of my job, I collaborated on “lean” methodologies, as well as Six Sigma quality control processes.

Director of Programming, MUTV; Columbia, Missouri—**September 2007–June 2009**
Chief Information Officer (CIO), MUTV; Columbia, Missouri—**June 2009–August 2011**

This volunteer position involved extensive planning, execution, and coordination of the proper technical operation of a student-run television station broadcasting 24-7-365. I was responsible for installation, maintenance, and end user support for the following equipment and software, including non-linear video editors (Avid Xpress Pro, Final Cut Pro); visual effects/post-production; desktop publishing; and web design, among others.

Laboratory Research Assistant, Assisting the Laboratory of Prof. John Kerns, MU Department of Psychology; Columbia, Missouri—**August 2008–May 2009**

Laboratory Research Assistant, Alcohol Cognitions Laboratory, MU Department of Psychology; Columbia, Missouri—**August–December 2007**

Technical Consultant, Journalism Network (JNET) “Help Desk,” Missouri School of Journalism; Columbia, Missouri—**May 2007–August 2007**

Broadcast Video Equipment Technician, Missouri School of Journalism; Columbia, Missouri—**August 2006–August 2007**

Elementary School Teaching Assistant, Craig Elementary School, Parkway School District; St. Louis County, Missouri—**2000–2006 (summers only, excluding 2005)**

Education

University of Missouri, Columbia, Missouri—**Bachelor of Arts in Interdisciplinary Studies**, College of Arts and Sciences, **Class of 2011**

Parkway North High School, St. Louis County, Missouri—**Class of 2006**

Recognition

Appointed to the **Honorable Order of Kentucky Colonels**,
by Governor Steven L. Beshear, on February 14, 2014

For a more detailed résumé, please see <<http://nickbalogh.net/resume.html>>.